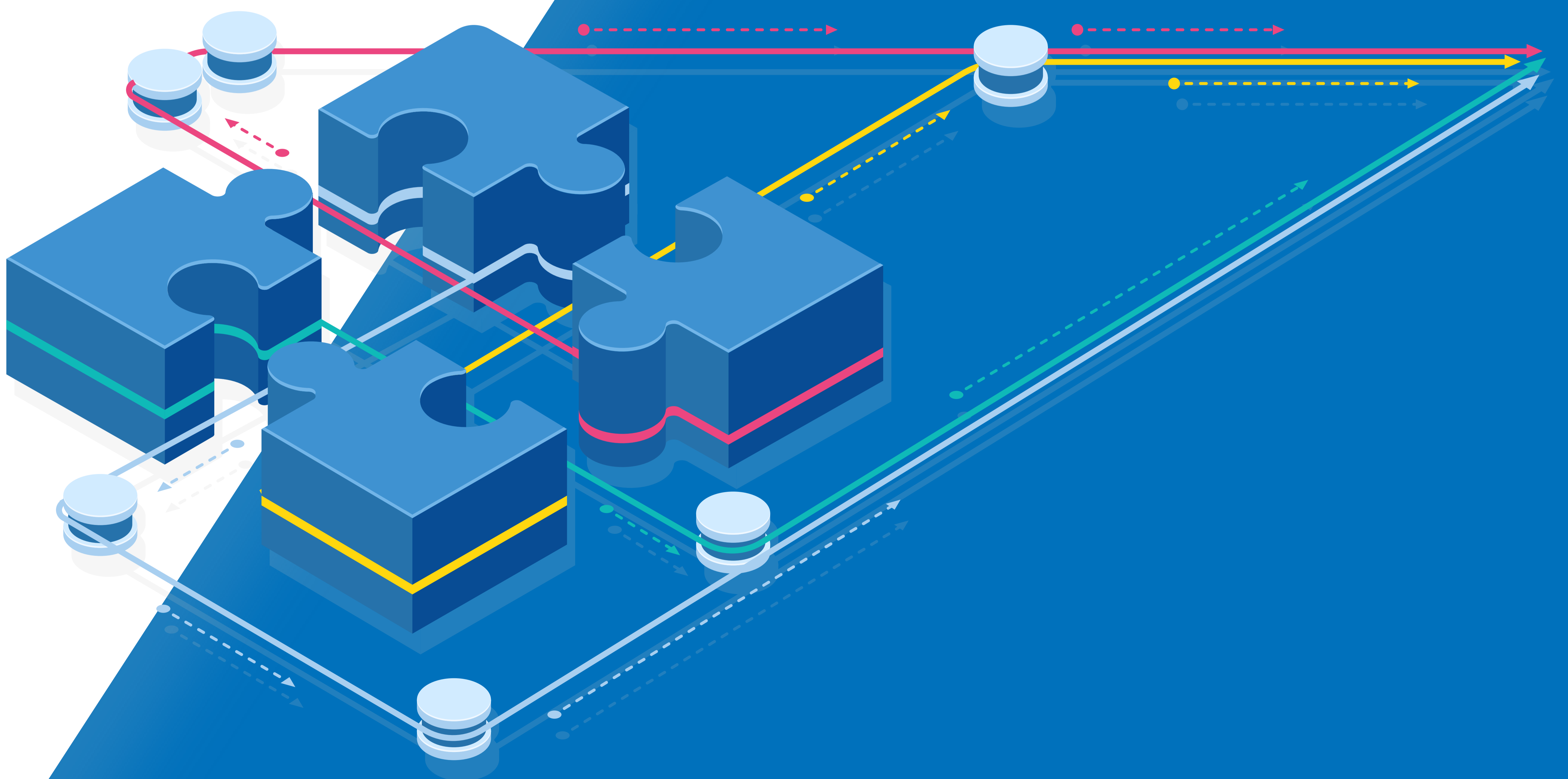


INBOUND AUTOMATION

with Skyline Automate



Problem

Multiple inbound items



Many B2C businesses have multiple client 'touch points', email, paper submission, forms (electronic or paper based), and these may contain further attachments and rely on human and isolated technology-based practices to ensure that inbound communication are centrally recorded.

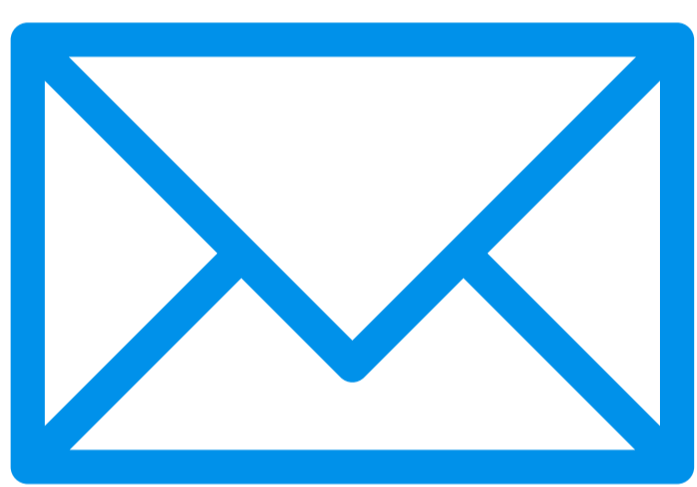
Tracking multiple inbound documents in all their forms is difficult and has **big implications** if not done accurately.

For instance, Insurance companies may receive an online filing report of an accident, an email containing photographs, phone calls, letters, forms and other materials from the other party or other parties' insurance agent.

Solution overview

What Skyline Automate does

Skyline Automate works with the many different inbound streams and automatically process them as directed to a CRM, ERP or SharePoint system or simply accumulates them into a network folder, as well as providing audit and other data.



It can intercept an email, determine the sender, subject, contents, and any attachment.



Read text layers from a PDF and extract information, identify claim numbers, sender. If receiving a form it can identify the type and send to the appropriate workflow



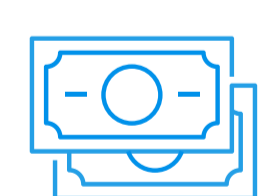
As it works, it can generate a log file for each inbound work and create a full set of daily interactions.

| Highlights

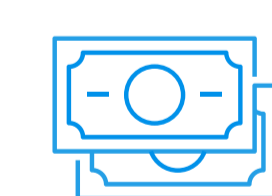
Your key takeaways

- Workflow is fully flexible
- Tasks can be integrated with other workflows
- Read barcodes/text on the inbound form and re-route the data/document or elements of the content
- No need to change existing workflow
- Easily linked to other products
- Remove potential misfiling and other processing errors

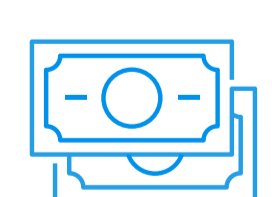
| Cost benefit



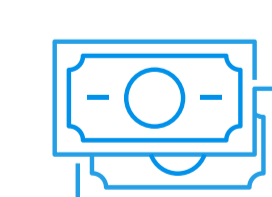
One solution for multiple purposes



System neutral



Can be used by any element of the business, used in Inbound and Outbound



Can interact with other products or standalone

| About Skyline Automate

Skyline Automate is a sophisticated scripting language that allows you to Automate parts of a business workflow (RPA) or replace an existing workflow process (DPA)

| Options

On site installation

Hosted Cloud

Run time library

SaaS

| Contact



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